

Wii U™



GAMEPAD PACKAGING GUIDELINES

If you have to send us your Wii U™ GamePad, along with any accessories, back for inspection by the Customer Support Team, follow the instructions below to package safely for posting.



YOU'LL NEED:

- A suitably sized box
- Your freepost label
- A photocopy of your proof of purchase
- Your full name and address details
- Bubble wrap or newspaper
- Scissors and tape
- The original Wii U GamePad packaging or a soft cloth



STEP 1

Place your Wii U GamePad in its original packaging to protect the screen from damage. If you don't have the original packaging, wrap the Wii U GamePad in a soft cloth. Do not use cling film to protect the Wii U GamePad, as this may cause damage.



STEP 2

When packaging, do not put anything heavy, such as the AC Adapter, on top of your Wii U GamePad as this may damage the screen, joysticks or buttons.



STEP 3

Place your Wii U GamePad and any accessories in the box. Fill the box with bubble wrap or newspaper, then insert your photocopied proof of purchase and address details.



STEP 4

Attach your printed freepost label with the barcode and parcel number clearly visible before sealing the box, making sure your items are secure and there are no gaps or spaces in the packaging.



STEP 5

Take your package to the Post Office, and don't forget to get proof of postage.

If your product is sent in with any other form of packaging, Nintendo will not be liable for any damage that occurs during transit. Please ensure that it is securely packaged and that the guidelines above are adhered to.



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CONSOLE PACKAGING GUIDELINES

If you have to send us your Wii U™ Console, along with any Game Discs and accessories, back for inspection by the Customer Support Team, follow the instructions below to package your console safely for posting.



YOU'LL NEED:

- A suitably sized box
- Your freepost label
- A photocopy of your proof of purchase
- Your full name and address details
- Bubble wrap or newspaper
- Cling film
- Scissors and tape



STEP 1

Remove all games, SD Cards and accessories from your Wii U Console before packing.



STEP 2

Wrap your Wii U Console in cling film to protect it from being scratched.



STEP 3

Then wrap your Wii U Console in bubble wrap and place in the box. Fill the box with extra bubble wrap or newspaper, then include your photocopied proof of purchase and address details on top.



STEP 4

Attach your printed freepost label with the barcode and parcel number clearly visible before sealing the box, making sure your items are secure and there are no gaps or spaces in the packaging.



STEP 5

Take your package to the Post Office, and don't forget to get proof of postage.

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